



Media Release

May 25, 2026

For immediate release

Boil Water Notice and Emergency Water Restrictions issued for the Riondel Water System

Nelson, BC: The Regional District of Central Kootenay (RDCK) has issued a Boil Water Notice and Emergency Water Restrictions for users on the Riondel Water System. The system is located in the community of Riondel, on the east shore of Kootenay Lake in Electoral Area A.

The Boil Water Notice and Emergency Water Restrictions have been issued due to a level sensor failure and high water demand resulting in very low reservoir levels that have depressurized portions of the distribution system. Operators are currently working to restore water production; however, reservoir levels will take several hours to recover.

The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled or distilled water.

Emergency water restrictions include the following essential uses only:

- Drinking water
- Food preparation
- Minimal laundry/sanitary
- **No irrigation permitted**

Owners of all public facilities must post a Boil Water Notice at all sinks or drinking water fountains accessible to the public (alternatively, public fountains and taps may be turned off). As opportunities arise, they must also advise their clientele verbally of the Boil Water Notice.

The RDCK will be taking measures to reduce risk; water quality will be monitored, and the public will be notified when the RDCK is able to lift the Boil Water Notice and when reservoir levels have returned to normal.

We apologize for any inconvenience this might cause and appreciate your cooperation and patience during this time. For more information contact the RDCK (250) 352-8161 or visit our website at www.rdck.ca/water.

Incorporated in 1965, the Regional District of Central Kootenay (RDCK) is a local government that serves 60,000 residents in 11 electoral areas and nine member municipalities. The RDCK provides more than 180 services, including community facilities, fire protection and emergency services, grants, planning and land use, regional parks, resource recovery and handling, transit, water services and much more. For more information about the RDCK, visit www.rdck.ca.

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