

2026 Drinking Water Rates

\$1,038 Single Family Dwelling

\$188 Parcel Tax

\$1,226 Total water utility cost per year,
a 10% increase from 2025



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.bc.ca

Toll Free: 1.800.268.7325 (BC)



2026 Water System Information West Robson



rdck.ca

What it takes to deliver safe drinking water to your tap



Phase 1 of the PN02 mainline replacement in 2025

System News

It was a busy year in the West Robson water system. The Broadwater mainline replacement was completed. Approximately 120m of asbestos cement pipe was replaced with 6" PVC. Broadwater Rd will be paved in 2026. Casing pipes for the 6" PVC road crossings will coincide with paving to reduce overall costs of future distribution system replacement.

Capital and Operations Highlights

- Replaced approximately 120m of asbestos cement pipe with 6" PVC
- Spring and fall distribution flushing and valve exercising was completed

Future Planned Upgrades

- Distribution system replacement (2026) \$435,000
- Distribution system replacement (2027-2028)

About Your Water System

The West Robson water system is located on Broadwater Road within RDCK Electoral Area J. The system was originally constructed in 1966, and became a RDCK service in 2011. The system services 114 active connections. West Robson derives its water source from two groundwater wells located off Broadwater Road. The first well was drilled in 1966 and the second well was drilled in 2010. Both are approximately 40 meters deep. The wells supplying the West Robson water system are located in an aquifer that is presumed not to be directly under the influence of surface water. As such, no disinfection or filtration is required. A 318,000 liter bolted steel reservoir is used for storage and balancing. Total volume consumed in 2025 was 65,112 m³.

Water Events

The following water quality events occurred in 2025:

- Boil Water Notice issued Aug 8 due to water main construction, rescinded Aug 22
- Boil Water Notice issued Sept 25 due to depressurization, rescinded Oct 6

Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing