

# 2026 Drinking Water Rates

\$1,070 Single Family Dwelling

\$488 Parcel Tax

\$1,558 Total water utility cost per year,  
a 4.9% increase from 2025



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

## Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

## Contact Us

**For billing inquiries:**

250.352.1584 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

**For water system emergencies 24/7:**

250.352.1504

**General RDCK water system inquiries:**

1.800.268.7325 (ext. 8161) or 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

**For current water advisories, water conservation tips, the RDCK water bylaw and more:** [www.rdck.ca/water](http://www.rdck.ca/water)



[rdck.ca](http://rdck.ca)

Phone: 250.352.6665 | Email: [info@rdck.bc.ca](mailto:info@rdck.bc.ca)

Toll Free: 1.800.268.7325 (BC)



## 2026 Water System Information Woodbury Village



[rdck.ca](http://rdck.ca)

What it takes to deliver safe drinking water to your tap



Fire hydrant installation 2025

## System News

It was a busy year in the Woodbury Village water system. Three hydrants were installed within the distribution system for fire suppression. A generator for back-up power supply was installed to maximize water availability for interface fire fighting capabilities.

## Capital and Operations Highlights

- Hydrant installation
- Generator installation
- Reservoir leak repair
- Annual distribution flushing and valve exercising completed

## About Your Water System

A upgraded Water Treatment Plant was completed in May 2024. All water treatment components are located within the Water Treatment Plant building. Surface water is extracted from Kootenay Lake and passed through a media filtration system, which removes suspended solids and reduces turbidity to below 1 NTU. Filtered water then travels through the UV reactors to eliminate Giardia and Cryptosporidium. Chlorine is then injected into the filtered water to enhance water disinfection. Contact tanks provide retention time for further reduction of viruses. The treated water is then sent into the Woodbury Village distribution system. This water system has 41 connections. Total volume consumed in 2025 was 12,284 m<sup>3</sup>

## Water Events

The following water quality events occurred in 2025:

- Boil Water Notice issued June 17 due to standpipe installs, rescinded June 24

## Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

**Water quality is good**



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing