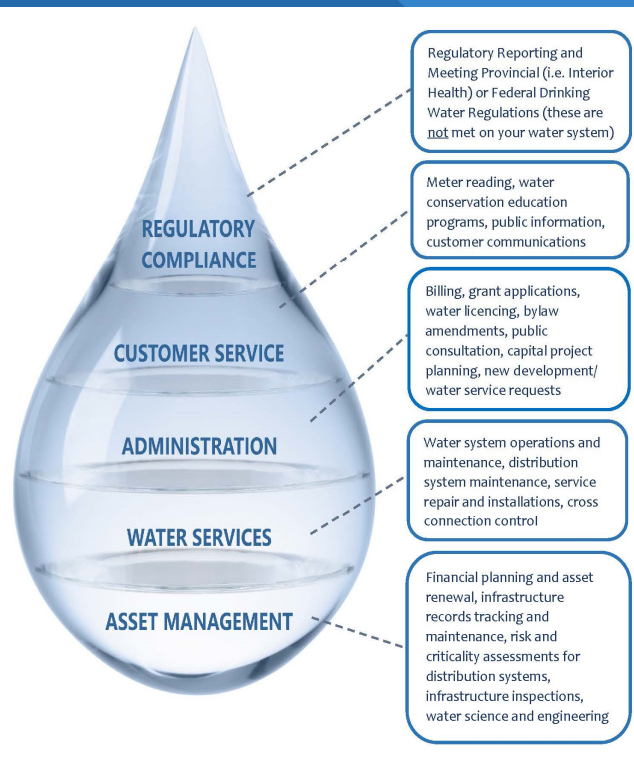


2026 Drinking Water Rates

\$821 Single Family Dwelling

\$495 Parcel Tax

\$1,316 Total water utility cost per year,
a 1% increase from 2025



Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.bc.ca

Toll Free: 1.800.268.7325 (BC)



2026 Water System Information

Sanca



rdck.ca

HOW DOES THE COST OF WATER
COMPARE TO MONTHLY EXPENSES



Boil Water Notice Sign

System News

This system remains on a long term Boil Water Notice (BWN). The Interior Health Authority and RDCK recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute minimum. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled water.

Capital and Operations Highlights

- Regular annual distribution system flushing was completed.

About Your Water System

The Sanca water system (Electoral Area A) services 28 active connections. The system became an RDCK service in 1979.

The Sanca water system derives source water from Sanca Creek, which is susceptible to contamination by environmental influences. The watershed is known to have persistent slope stability issues and seasonal fluctuations in turbidity (suspended sediment).

No treatment is implemented for the Sanca water system, and the water is considered unsafe to ingest. Micro-organisms that cause gastro-enteric diseases in humans such as Campylobacter, Salmonella, Giardia and Toxoplasmosis are known to be transmitted through drinking water that has been contaminated with the feces of wildlife and/or domestic animals. Thus, the system remains on a long term boil water notice.

The system erected signage at the entrance of Sanca Park that notifies residents and visitors of the long-term BWN as part of the Board adopted Water Quality Management Policy.

Total volume consumed in 2025 was 19,500 m³.

Long Term Boil Water Notice



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing