

# 2026 Drinking Water Rates

\$942 Single Family Dwelling

\$283 Frontage Tax

\$1,225 Total water utility cost per year,  
a 4% increase from 2025



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

## Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

## Contact Us

### For billing inquiries:

250.352.1584 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

### For water system emergencies 24/7:

250.352.1504

### General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

For current water advisories, water conservation tips, the RDCK water bylaw and more: [www.rdck.ca/water](http://www.rdck.ca/water)



[rdck.ca](http://rdck.ca)

Phone: 250.352.6665 | Email: [info@rdck.bc.ca](mailto:info@rdck.bc.ca)

Toll Free: 1.800.268.7325 (BC)



# 2026 Water System Information

## Riondel

What it takes to deliver safe drinking water to your tap



[rdck.ca](http://rdck.ca)



Ainsworth Ave mainline installation 2025

## System News

Your operators were busy in 2025! Approximately 235m of 2" HDPE and 5 new curbstops were installed in the ally behind Ainsworth Ave. This work also looped the network, providing system redundancy.

## Capital and Operations Highlights

- Mainline installation for Ainsworth Ave. alley
- Dam and intake cleaning
- Coarse filter repair
- Annual distribution flushing, valve exercising and, fire hydrant inspections completed
- Repair/replace 2 leaking service valves

## Future Planned Upgrades

- Water treatment plant membrane filtration replacement (2026) \$75,000
- Intake repairs (2026) \$25,000
- Water treatment plant upgrades (2026) \$50,000
- Reservoir replacement (2029)

## About Your Water System

The Riondel water system (Electoral Area A) was first developed in the mid-1900's and became a RDCK service in 1972—it services 199 active connections. The water system derives source water from Indian Creek. A low, concrete weir with diversion inlets has been built on this creek, which delivers the source water to the treatment plant. Treatment includes; a coarse 100 micron self-cleaning screen for turbidity reduction; membrane filtration for physical removal of micro biological components and turbidity reduction; and chlorination for disinfection of bacteria/viruses. Treated water is stored in a 100K gallon reservoir prior to release into the distribution system. Total volume consumed in 2025 was 123,224 m<sup>3</sup>

## Water Events

The following water quality events occurred in 2025:

- Water Quality Advisory issued May 11 due to reservoir issue, rescinded May 22
- Boil Water Notice issued May 23 due to filtration failure, rescinded June 6
- Localized Boil Water Notice issued July 23 due to a tie-in, rescinded Aug 11

## Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

**Water quality is good**



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing