

2026 Drinking Water Rates

\$1,210	Annual Meter Base Charge
\$2.32/m ³	Volumetric Charge
\$600	Parcel Tax
\$1,810	Total water utility cost per year (excluding consumption)



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.bc.ca

Toll Free: 1.800.268.7325 (BC)



2026 Water System Information

Lucas Road



rdck.ca

What it takes to deliver safe drinking water to your tap



District Meter

System News

Regular annual distribution system flushing and valve exercising was completed in 2025.

Metered Billing

The Regional District implemented quarterly metered billing in the Lucas Road water system in January 2020. Metered billing includes a base rate that is applied to all accounts, and a volumetric charge for actual consumption.

About Your Water System

The Lucas Road water system (Electoral Area J) services six active connections.

Originally supplied by wells and surface water sources, the system was rebuilt in 1989 and is now supplied by the City of Castlegar through a single metered connection point from the city's system. At the time of the source change, the system became an RDCK service. The City of Castlegar derives its water from above the Keenleyside Dam on Lower Arrow Lake, and uses ultraviolet (UV) and chlorination disinfection for water treatment.

Total volume consumed in 2025 was 1379 m³.

Water Events

There were no water quality events in 2025!

Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing