

# 2026 Drinking Water Rates

\$981 Annual Base Rate (3/4" meter)

\$1.71/m<sup>3</sup> 1<sup>st</sup> Block up to and including 50m<sup>3</sup>

\$4.27/m<sup>3</sup> 2<sup>nd</sup> Block above 50m<sup>3</sup>

\$218 Parcel Tax

**\$1,489.12** Estimated water utility cost/year for customer, an 8.9% increase from 2025.



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

## Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

**If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.**

## Contact Us

### For billing inquiries:

250.352.1584 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

### For water system emergencies 24/7:

250.352.1504

### General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

**For current water advisories, water conservation tips, the RDCK water bylaw and more:** [www.rdck.ca/water](http://www.rdck.ca/water)



[rdck.ca](http://rdck.ca)

Phone: 250.352.6665 | Email: [info@rdck.bc.ca](mailto:info@rdck.bc.ca)

Toll Free: 1.800.268.7325 (BC)



# 2026 Water System Information Grandview



[rdck.ca](http://rdck.ca)

**What it takes to deliver safe drinking water to your tap**



Mainline leak repair 2025

## System News

Your operators were busy in 2025! Operations crews found and repaired two major water main leaks—one on Eagleview Lane and one on an unoccupied lot. A Pressure Reducing Valve station was also upgraded to replace existing PVC parts with more durable stainless steel parts.

## Capital and Operations Highlights

- Reservoir communications upgrade completed
- Treatment plant outflow meter installed
- Lakefront water main meter installed
- Annual distribution flushing and valve exercising completed

## Future Planned Upgrades

- Planned intake inspection (2026) - \$10,000

## About Your Water System

The Grandview water system (Electoral Area E) services approximately 50 active water users. At full build-out of the development, the system could have up to 80 connected lots. And the financial sustainability of the system will be improved with higher occupancy as build-out progresses. The system draws water from Kootenay Lake, which is pumped from the lakeshore to an uphill reservoir.

Total volume consumed in 2025 was 37,884 m<sup>3</sup>.

## Water Events

The following water quality events occurred in 2025:

- Localized Boil Water Notice issued March 18 due to a leak repair, rescinded March 31
- Localized Boil Water Notice issued Aug 5 due to a broken main, rescinded Aug 12
- Localized Boil Water Notice issued Oct 29 due to service work, rescinded Nov 17
- Localized Boil Water Notice issued Nov 6 due to PRV upgrade, rescinded Nov 20

## Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing