

# 2026 Drinking Water Rates

\$872 Single Family Dwelling

\$335 Parcel Tax

**\$1,207** Total water utility cost per year,  
a 6.4% increase from 2025



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

## Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

**If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.**

## Contact Us

### For billing inquiries:

250.352.1584 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

### For water system emergencies 24/7:

250.352.1504

### General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

**For current water advisories, water conservation tips, the RDCK water bylaw and more:** [www.rdck.ca/water](http://www.rdck.ca/water)



[rdck.ca](http://rdck.ca)

Phone: 250.352.6665 | Email: [info@rdck.bc.ca](mailto:info@rdck.bc.ca)

Toll Free: 1.800.268.7325 (BC)



# 2026 Water System Information Duhamel

What it takes to deliver safe drinking water to your tap



[rdck.ca](http://rdck.ca)



Well pump replacement 2025

## System News

2025 was a busy year for the Duhamel water system! The failing well pump was replaced, electrical components were upgraded and a new pump controller was installed. A district meter post well-pump house was also installed as part of the upgrades. An assessment of the current well and aquifer, and the feasibility of a possible future well was completed by a consultant.

## Capital and Operations Highlights

- Well pump and controller replaced
- Electrical upgrades and flow meter installed
- Leak detection
- Annual distribution system flushing and valve exercising was completed

## Future Planned Upgrades

- Secondary source (2027)
- Distribution system upgrades (2029)

## About Your Water System

The Duhamel water system, located in Electoral Area F, services 93 active connections. The system draws water from a groundwater well in an aquifer designated as being high-to-moderate vulnerability due to moderate levels of development as classified by the Ministry of Environment. The source area is designated as a Community Watershed. There is no water treatment implemented in the system as historical water quality tests suggest the groundwater source is not under the direct influence of surface water.

Total volume consumed in 2025 was 91,423 m<sup>3</sup>

## Water Events

The following water quality events occurred in 2025:

- Localized Boil Water Notice issued April 11 for an emergency water repair, rescinded April 22
- Boil Water Notice issued June 20 due to pump failure, rescinded July 7

## Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

**Water quality is good**



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing