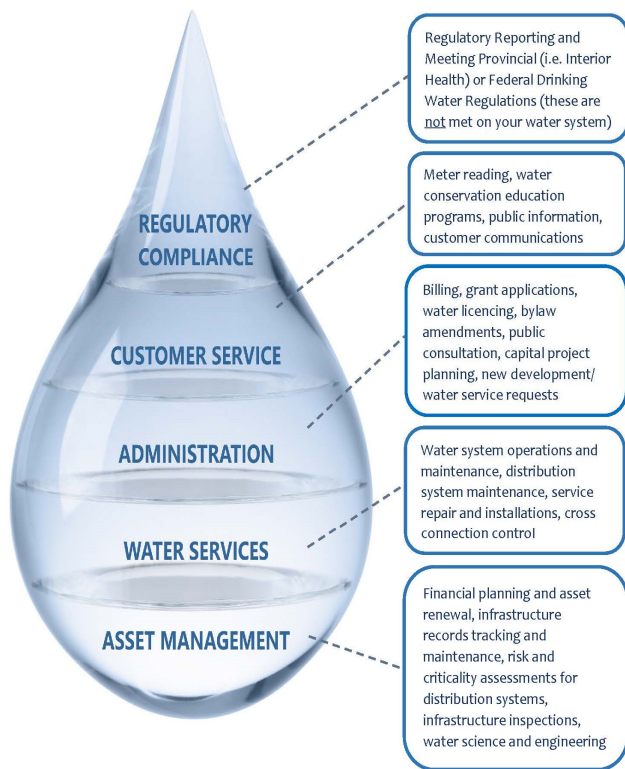


2026 Drinking Water Rates

\$2,301 Single Family Dwelling

\$767 Parcel Tax

\$3068 Total water utility cost per year, a 10% increase



HOW DOES THE COST OF WATER COMPARE TO MONTHLY EXPENSES

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.bc.ca

Toll Free: 1.800.268.7325 (BC)



2026 Water System Information

Burton



rdck.ca



Location of main line replacement

System News

2025 was a busy year in the Burton Water System! Approximately 425 meters of 6" asbestos cement were replaced with 6" PVC along Burton Cross Road and Burton School Road - thank you to all customers for your patience during service disruptions and construction activity. Ten existing service connections and curbstops were replaced as part of the project. As part of the RDCK's 2017 Water Quality Action Plan, the system is chlorinated at consumption levels and flushed twice a year to remove sediment from the distribution system.

Capital and Operations Highlights

- Burton Cross Rd and Burton School Rd mainline replacement
- Annual distribution system flushing and valve exercising was completed

Future Planned Upgrades

Approximately \$330K of capital works planned for 2026 including:

- Water main replacement (2026)

About Your Water System

The Burton Water System sources water from two wells situated off McCormick Road, west of Hwy 6. It became an RDCK-operated service in 2011 and currently provides water to 57 active connections. As with all RDCK water systems, long-term capital renewal for Burton is guided by an asset management plan. This plan helps identify and prioritize assets — such as aging pipes — for replacement based on factors like remaining service life and system criticality. It also informs the annual reserve contributions required to fund these replacements. A significant portion of the system's distribution network consists of aging asbestos concrete pipe, which is at the end of its useful life and will require phased replacement. The Burton water system remains under a long term Water Quality Advisory. There is currently no permanent water treatment implemented. While the health risk is considered low, the RDCK recommends that children, seniors, the immune compromised, and anyone seeking added protection use boiled water or a safe alternative.

Total volume consumed in 2025 was 34,485 m³

Water Events

The following water quality events occurred in 2025:

- Localized Boil Water Notice issued June 9 due to water main construction, rescinded June 17
- Localized Boil Water Notice issued June 30 due to service installations, rescinded Aug 6

Long Term Water Quality Advisory



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing