

# 2026 Drinking Water Rates

\$199 Quarterly Base Rate (3/4" meter)

\$1.59/m<sup>3</sup> 1<sup>st</sup> Block up to and including 100m<sup>3</sup>

\$2.38/m<sup>3</sup> 2<sup>nd</sup> Block above 100m<sup>3</sup>

\$406 Parcel Tax

**\$1,580** Estimated water utility cost/year base on average (5.5% increase from last year)



Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

Meter reading, water conservation education programs, public information, customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

## Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

**If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.**

## Contact Us

### For billing inquiries:

250.352.1584 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

### For water system emergencies 24/7:

250.352.1504

### General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

**For current water advisories, water conservation tips, the RDCK water bylaw and more:** [www.rdck.ca/water](http://www.rdck.ca/water)



[rdck.ca](http://rdck.ca)

Phone: 250.352.6665 | Email: [info@rdck.bc.ca](mailto:info@rdck.bc.ca)

Toll Free: 1.800.268.7325 (BC)



# 2026 Water System Information Balfour

What it takes to deliver safe drinking water to your tap



[rdck.ca](http://rdck.ca)



Upper Balfour Rd mainline replacement project 2025

## System News

2025 was a busy year in the Balfour Water System! Approximately 260 meters of old 2" steel line was replaced with 6" PVC at the West end of Upper Balfour Road - thank you to all customers for your patience during service disruptions and construction activity. One new service was installed and 7 existing service connections and curbstops were replaced as part of the project. Leak detection work continued in 2025 as some system leakage remains post metering which requires locating and repair work.

## Capital and Operations Highlights

- Upper Balfour Rd mainline replacement
- Annual distribution system flushing and valve exercising was completed

## Future Planned Upgrades

Approximately \$121K of capital works planned for 2026 & nearly \$1M in the 5-year plan including:

- Secondary water source (2026)
- Distribution upgrades (2028)
- Intake repair/upgrades (2029)

## About Your Water System

The Balfour water system (Electoral Area E) is the second largest RDCK owned and operated system with 271 service connections. Kootenay Lake provides the water source, with a wet well intake located 215 meters from shore. Treatment includes: initial chlorination at the lakeside pump house; sand filters and cartridge filters for turbidity reduction; ultraviolet light for disinfection or inactivation of microorganisms; and, final chlorination for disinfection of bacteria/viruses. The reservoir installed in 2018 provides a storage capacity of 1,375,000 liters for the community.

Total volume consumed in 2025 was 128,069 m<sup>3</sup>

## Water Events

The following water quality events occurred in 2025:

- Localized Boil Water Notice issued Nov 12 due to water main construction, rescinded Dec 5

## Water Quality Testing

RDCK conducts routine water quality testing in accordance with the Drinking Water Protection Act under the oversight of the Interior Health Authority to ensure drinking water meets the health-based parameters outlined in Health Canada's Guide lines for Canadian Drinking Water Quality.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing