

2025 Drinking Water Rates

\$686 Single Family Dwelling

\$445 Average Parcel Frontage Tax

\$1,131 Total water utility cost per year,
a 4.5% increase from 2024



REGULATORY COMPLIANCE

Regulatory Reporting and Meeting Provincial (i.e. Interior Health) and Federal Drinking

CUSTOMER SERVICE

Meter reading, water conservation education programs, public information, customer communications

ADMINISTRATION

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

WATER SERVICES

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

ASSET MANAGEMENT

Financial planning and asset renewal, infrastructure records tracking and maintenance, risk and criticality assessments for distribution systems, water science and engineering

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting <https://voyent-alert.com/community/#registration> and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.bc.ca

Toll Free: 1.800.268.7325 (BC)



2025 Water System Information

Ymir



rdck.ca

What it takes to deliver safe drinking water to your tap



Reservoir outflow meter installation

System News

Your operators were busy this year installing a new reservoir outflow meter and working on Supervisory Control And Data Acquisition (SCADA) system upgrades. The new reservoir outflow meter is online and provides operational data and can help identify leakage. A more accurate level transmitter was installed in the intake weir for creek monitoring. One service with low pressure was replaced. Annual distribution flushing and valve exercising were completed.

Capital Upgrades Completed

- Control and SCADA upgrades
- New programmable logic controllers (PLC) commissioned and operating
- Reservoir outflow meter installed

Future Planned Upgrades

- UV unit replacement (2026)

About Your Water System

The Ymir water system (Area G) services 109 active connections and became a RDCK service in 1979. Quartz Creek is the source water. A new treatment plant was installed in 2009. Treatment includes: sand filters and nominal cartridge filters for turbidity reduction; absolute cartridge filters for oocyst removal; ultraviolet light for disinfection/inactivation of microbiological components; and, chlorination for disinfection of bacteria/viruses. A concrete dam across Quartz Creek provides a small intake reservoir. The system also includes a 600,000 litre tank for treated water. Asset replacement needs and financial sustainability are informed by an asset management plan and financial model that helps plan infrastructure replacement and reserves needed for system sustainability.

Total volume consumed in 2024 was 26,934 m³

Water Events

The following water quality events occurred in 2024:

- Boil Water Notice issued May 7 due to District Meter Install, rescinded May 13
- Boil Water Notice issued Sept 25 due to a District meter replacement, rescinded Oct 2

Water Quality Testing

Water testing meets Interior Health Authority Drinking Water Quality Guidelines, 4-3-2-1-0 treatment guidelines and, Drinking Water Protection Regulation Water Quality Standards for Potable Water.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing