



Media Release

May 23, 2025

For immediate release

Boil Water Notice issued for the Riondel Water System

Nelson, BC: Effective Immediately, the Regional District of Central Kootenay (RDCK), has issued a **Boil Water Notice** for the Riondel Water System in Electoral Area A due to a mechanical process failure at the water treatment plant that requires raw water to bypass the treatment system. Boil Water Notices are issued when a health risk, or potential for a health risk, is determined in the drinking water source. The Boil Water Notice remains in effect until the issue is resolved and acceptable water quality results are obtained from two consecutive bacteriological tests on the distribution system.

Owners of all public facilities must post a Boil Water Notice at all sinks or drinking water fountains accessible to the public (alternatively, public fountains and taps may be turned off). As opportunities arise, they must also advise their clientele verbally of the Boil Water Notice. The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container.

Please share this information with neighbours and community members who drink this water, especially those who may not have received this notice directly, such as people in long and short-term rental units, mobile home parks, and care homes. We apologize for any inconvenience this may cause and appreciate your cooperation and patience during this time.

The best way to receive information about your RDCK water system, is to sign up to receive specific notifications, through [Voyent Alert!](#). Users will receive both Emergency and [RDCK Water System](#) notifications based on the location entered when signing up. [Click here](#) to sign up to this service and receive alerts and updates.

For more information contact the RDCK at 250.352.8161 or 1.800.268.7325 ext. 8161 or visit our website at www.rdck.ca/water.

Incorporated in 1965, the Regional District of Central Kootenay (RDCK) is a local government that serves 60,000 residents in 11 electoral areas and nine member municipalities. The RDCK provides more than 160 services, including community facilities, fire protection and emergency services, grants, planning and land use, regional parks, resource recovery and handling, transit, water services and much more. For more information about the RDCK, visit www.rdck.ca.

For further information, please contact:

Chris Gainham

Utility Services Manager

Regional District of Central Kootenay

Tel: 250.551.7388

Email: cgainham@rdck.bc.ca

For media enquiries:

Dan Elliott

Communications Coordinator

Regional District of Central Kootenay

Tel: 250.354.3476

Email: delliott@rdck.bc.ca