

Area of Expertise	Organization Name and Contact Information
<p>Housing</p>	<p>Kootenay Rent Bank cdcass.ca/2831-2 1007 2nd Street, Castlegar, BC V1N 1Y4</p> <p>Personal home insurance information: Insurance Bureau of Canada’s consumer information centre for insurer information and contact details if needed 1-844-227-5422</p>
<p>Social</p>	<p>Food security resources:</p> <p>New Denver & Area Community Hamper Society 713 Kildare St, New Denver, British Columbia, V0G 1S1 250-358-7787</p> <p>Nakusp Arrow and Slocan Lakes Food Bank 205 6th Ave Nakusp NW V0G 1R0 BRITISH COLUMBIA Canada</p> <p>Slocan Valley Food Cupboard 1001 Harold St Slocan British Columbia V0G 2C0 250-355-2484</p> <p>Nelson Salvation Army Food Bank 601 Vernon St Nelson British Columbia V1L 4E9 250-352-3488</p> <p>Meals on Wheels Nelson Jubilee Manor, 500 West Beasley Street, Nelson, BC V1L 6G9 250-352-4053</p> <p>Nelson community Food Centre www.nelsoncfc.ca Nelson United Church Lower Hall, 602 Silica Street, Nelson, BC V1L 4N1 250-354-1633 info@nelsoncfc.ca</p>

Ministry contacts:

Ministry of Social Development and Poverty Reduction

Local office: Flr 1 - 566 Stanley St, Nelson, BC

Phone: 1-866-866-0800

Pet care/questions:

BCSPCA Nelson Branch

www.sPCA.bc.ca/locations/nelson

520-C Falls Street, Nelson, BC V1L 6B5

Phone: [\(250\) 352-7178](tel:(250)352-7178)

Emergency phone: [\(250\) 352-7178](tel:(250)352-7178) (During operating hours)

Local Community Groups:

Kaslo Community Web (facebook group) - group is to create a hub where members can connect with each other on local matters in a safe, positive and nurturing way.

[Kaslo Community Web | Facebook](#)

Kaslo Community Response Network – part of BC Association of Community Response Networks,

Coordinator: Elaine Smith - (250) 353-7666

Regional Mentor: Heather von Ilberg - (250) 777-2103

<https://bccrns.ca/wp-content/uploads/2024/07/LCCL-Kaslo-2024.docx>

Slocan Community Web (facebook group) - Inspired by Kaslo's Community Web, let's make a space for the Slocan Valley to share what's goin' on in these parts, discuss things important to this community, and share our resources, skills and time

[Slocan Valley Community Web! | Facebook](#)

[New Denver B.C. & Area Community Bulletin Board](#)

(Facebook group) – Residents only bulletin board

Village of Silverton (facebook group) - [\(1\) Facebook](#)

Economy

Service BC Nelson:

www2.gov.bc.ca/gov/content/family-social-supports/income-assistance/access-services

1st Floor-566 Stanley Street, Nelson, BC V1L 1N2

Phone: 1-800-663-7867

	<p>W.E. Graham Community Service Society (provides programs and services that actively engage individuals and families in the Slocan valley, facilitates learning opportunities, provides leadership in community, economic and social development.) About/Contact – WE Graham Community Service Society (wegcss.org) Phone: 250-355-2484 Email: info@wegcss.org</p> <p>Slocan Economic Development commission (Association) - serves communities in the Slocan Valley through programs and activities which are beneficial to positive economic growth and development. info@slocanvalley.com</p> <p>Community Futures Central Kootenay - increasing community and regional capacity through Community Economic Development. 201-514 Vernon St. Nelson, BC V1L 4E7 250 352 1933 info@futures.bc.ca</p>
Environment	<p>BC Wildfire, Land Based Recovery Division WildfireLandBasedRecovery@gov.bc.ca</p>
Health/Mental Health	<p>Nelson Community Services Society Provides a wide range of information, referral, counselling, support, housing, emergency, and outreach services to people of all ages in Nelson and area. www.servicesfyi.ca 201-518 Lake Street, Nelson, BC V1L 4C6</p> <p>Home Kaslo Community Services – Provides health and social services which enhance the quality of life and capacity for independent living. Serves Kaslo and north Kootenay Lake residents (Argenta, Cooper Creek, Howser, Johnsons Landing, Lardeau, and Meadow Creek); www.nklcss.org</p>

[250-353-7691](tel:250-353-7691)

office@nklcss.org

Community and Family services – Nelson

Helps meet the immediate and short-term needs of people in distress through emergency assistance with food, as well as lay counselling and emergency disaster services. Provides a hot meal from 10 am to 12 noon Monday to Thursday. Offers access to shower facilities. Serves Nelson. Office hours are 8 am to 4 pm Monday to Friday.

www.salvationarmy.ca

601 Vernon Street,, Nelson, BC V1L 5R2

Freedom Quest Youth Services Society

Offers substance use, mental health, and residential services for children and youth in the West Kootenay Boundary region, including Castlegar, Grand Forks, Kaslo, Montrose, Nakusp, Nelson, New Denver, Rossland, Salmo, Slocan, Trail, and surrounding areas.

www.freedomquestyouthservices.ca

2216 Columbia Avenue, Castlegar, BC V1N 2X1

Nelson Office: [250-505-9804](tel:250-505-9804)

Together Nelson (Community group) - partners with community organizations, municipal and regional governments to better understand poverty and identify local strategies to reduce poverty in Nelson BC.

info@bestnelson.org

Nelson and District Seniors Coordinating Society

A volunteer-run society providing services to seniors and disadvantaged people in the Nelson area.

nelsonseniors.ca

Civic Centre, 719 Vernon Street, Nelson, BC V1L 4G3

Office: [250-352-6008](tel:250-352-6008)

Trail Family and Individual Resource (FAIR) Centre Society

maintains the [For Everything That's Community Health \(FETCH\)](#) online health and community service directory for the Kootenay Boundary area

[250-364-2326](tel:250-364-2326)

Main: info@trailfair.ca

Kootenay Family Place

Provides child development and intervention services for children, youth, and families throughout the West Kootenay Boundary region. Wheelchair accessible. Nonprofit society.

www.kootenayfamilyplace.org

250-365-8448

info@kootenayfamilyplace.org

Kids Help Phone

Get 24/7, immediate counselling, support, information and referrals. Youth can call 1 800 668-6868 or text TALK to 686868. [Virtual services](#) (such as crisis lines) are also available.

Help Starts Here BC - Mental Health Support Line

[310-6789](tel:310-6789) (no area code needed)

Nelson CARES society (non profit) - sponsors a wide variety of community programs and services including the Advocacy Centre; Earth Matters; Services for Community Living – supported housing and career development; Ward Street Place and Stepping Stones for Success emergency shelter, Kootenay Seniors

(250)352-6011

info@nelsoncares.ca

<http://nelsoncares.ca/>

Nelson Community Services (non profit) - multi-service, multi-funded non-profit agency, runs Cicada Place Youth Services & Housing and Aimee Beaulieu Transition House
Phone: 250 352 3504

Email: admin@servicesfyi.ca

Nelson Mommies (Facebook group) - local Nelson Moms coming together to bring a greater sense of community to the families of Nelson, BC.

[Nelson Mommies | Facebook](#)

Kootenay Family Place (childcare/neighbourhood house) –
Castlegar, [Kootenay Family Place | Your Neighbourhood House](#)
767 11 Ave, Castlegar, BC, V1N 1J7

Tel: **250-365-8448**

Email: info@kootenayfamilyplace.org

