

2023 Drinking Water Rates

\$1159 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park), excluding Ag Land charges.

\$389 Capital Reserve Fund Contribution

\$1548 Total water utility cost per year, a 8% increase from 2022



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.428.2612 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.254.1685

General RDCK water system inquiries:

1.800.268.7325 ext. 8161 OR 250.352.8161

WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)



2023 Water System Information Erickson



rdck.ca

What it takes to deliver safe drinking water to your tap



Arrow Creek

System News

Our Operations team was very busy in 2023 having completed many system upgrades such as installing and replacing standpipes, valves and mainlines. A new John Deere 310L Backhoe was also purchased. Operations completed all regular maintenance such as flushing lines, valve exercising and leak investigations.

Future Planned Upgrades

- Water main replacement along section of Erickson Road.
- Phase 1 of universal metering project (Industrial, Commercial, Institutional (ICI sector) properties and agricultural properties 5 acres and larger).
- Pressure reducing valve bypass installation to improve servicing in 2023.

About Your Water System

The Erickson water system crosses the boundary of RDCK Electoral Areas B and C.

The system services approximately 655 active connections in Erickson, and also supplies the Town of Creston.

The system was first developed in 1929 and was converted to a RDCK service in 2003.

Water Events

The following water quality events occurred in 2022:

- Localized Boil Water Notice issued Jan 20 due to a water main repair, rescinded Jan 28
- Localized Boil Water Notice issued Apr 28 due to a fire hydrant installation, rescinded May 10
- Localized Boil Water Notice issued May 11 due to a chlorine disinfection system repair, rescinded May 12
- Localized Boil Water Notice issued May 26 due to a water main upgrade, rescinded June 3
- Localized Boil Water Notice issued June 30 due to a water main upgrade, rescinded July 11
- Localized Boil Water Notice issued Aug 24 due to a water main repair, rescinded Sept 6

Water quality is good



Your water conservation efforts help prevent water shortages! Watering using drip irrigation, a watering can or hand held hose eliminates overspray.

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing