

2023 Drinking Water Rates

\$1539 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$569 Parcel Tax

\$2108 Total water utility cost per year, a 6.8% increase from 2022



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

What it takes to deliver safe drinking water to your tap

Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up, please call
1.833.223.2662.

Contact Us

For billing inquiries:

250.428.2612 or 1.833.223.2662
WaterFinance@rdck.bc.ca

For water system emergencies 24/7:
250.352.1504

General RDCK water system inquiries:

1.800.268.7325 ext. 8161 OR 250.352.8161
WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca
Toll Free: 1.800.268.7325 (BC)



2023 Water System Information Edgewood



rdck.ca



Edgewood reservoir

System News

The RDCK is working on procuring Community Works Funding to upgrade the old water system wells in Edgewood to be able to provide emergency water to the distribution system and access to the wells for fire suppression.

Local standpipes that had been previously used by the public will continue to be locked in an effort to mitigate public health concerns and to reduce maintenance and repair costs. Those seeking small volumes of drinking water are encouraged to do so from private or commercially owned water taps.

Future Planned Upgrades

- Procurement of back-up power generator
- Well site fencing for well head protection
- Upgrade of old wells for emergency use

Operations and Maintenance

The following maintenance occurred in 2022:

- Flushing and valve exercising
- One water meter pit installed

About Your Water System

The Edgewood water system services 92 active connections and is within RDCK Electoral Area K. The system became a RDCK service in 2011.

The system draws water from two new ground-water wells located in an aquifer that is not considered to be under the influence of surface water, and as such, does not require disinfection.

In December 2019 a new reservoir, pump station and water transmission line were completed and commissioned. The reservoir is significantly larger, offering greater storage capacity.

The pump station is complete with new controls and power upgrades.

A new 350 meter water transmission line ties in the new infrastructure to the existing distribution system.

Water Events

There were no water quality events in the Edgewood water system in 2022!

Water quality is good



Your water conservation efforts help prevent water shortages! Watering using drip irrigation, a watering can or hand held hose eliminates overspray.

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing