

2023 Drinking Water Rates

- \$753 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)
- \$230 Parcel Tax
- \$983 Total water utility cost per year, a 15% increase from 2022**



What it takes to deliver safe drinking water to your tap

Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up, please call
1.833.223.2662.

Contact Us

For billing inquiries:

250.428.2612 or 1.833.223.2662
WaterFinance@rdck.bc.ca

For water system emergencies 24/7:
250.352.1504

General RDCK water system inquiries:
1.800.268.7325 ext. 8161 OR 250.352.8161
WaterContact@rdck.bc.ca

For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca
Toll Free: 1.800.268.7325 (BC)



2023 Water System Information Duhamel



rdck.ca



Duhamel pump house

System News

The RDCK would like to remind customers to limit water use to essential use only during extended power outages as there is no back-up power source for the well pump.

In 2022 the water system received regular maintenance including annual flushing and valve exercising. One distribution leak was also repaired.

Future Planned Upgrades

A water main replacement at the highway crossing between Barnes Rd and Tees Rd will coincide with the 2023 highway resurfacing project. A length of 400 m of pipe will be replaced with 8" pipe.

About Your Water System

The Duhamel water system is located in the community of Duhamel on the north shore of the west arm of Kootenay Lake approximately 13 km northeast of Nelson. The system services 93 active connections. Duhamel is within RDCK Electoral Area F.

The system draws water from a groundwater well in an aquifer designated as being high-to-moderate vulnerability due to moderate levels of development as classified by the Ministry of Environment. The source area is designated as a Community Watershed.

There is no water treatment implemented in the system as historical water quality tests suggests the groundwater source is not under the direct influence of surface water.



View from Above Duhamel

Water quality is good



Your water conservation efforts help prevent water Shortages! Watering using drip irrigation, a watering can or hand held hose eliminates overspray.

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing