



Punch Pass Terms of Use

PLEASE CONSIDER CAREFULLY

Activities include access to Public Swim, Lane Swim, Hot Tubs, Steam Room, Fitness Centre, Drop-in Group and Water Fitness Classes, Public Skate, and Shiny Hockey.

1. Use of Regional District of Central Kootenay facilities that are available for drop-in use. Facility areas may be unavailable due to maintenance shutdowns (planned and emergency), private rentals, special events, bookings, programs, area maximums, or changes in facility schedules. These changes may occur with little or no notice. No refunds, credits, or extensions will be given as a result of these situations.
2. Pass prices do not include access to registered programs, including those with a program drop in fee.
3. Customers must abide by all Facility rules/guidelines and RDCK Code of Conduct.

General rules:

1. Passes may not be transferred to another person.
2. Ten Single Admission Pass may be used by additional user of similar or lesser fee type at time of entry. Pass holder must be present at time of entry.
3. The pass will expire 1 year from date of purchase.
4. No refunds for this pass type.
5. Lost or stolen passes should be reported to the facility. Pass replacement fee is \$10.00.
6. A photo of the participant is required to be included on the account for validation purposes
7. Passes can be digitally displayed on customer's electronic devices.
8. If no pass is shown, the full admission fee will be charged for entry into the facility.
9. The Regional District of Central Kootenay reserves the right to revoke any passes an/or privileges associated with the pass in the event of non-compliance with RDCK facility rules and regulations, inappropriate/abusive behaviour, or missed payments (if applicable). An email notification will be sent to confirm this change.
10. It is the responsibility of the participant to notify RDCK Recreation staff of any changes to their personal data.
11. A valid email address is required. An initial welcome notification will be sent via email to all customers which will include our terms of use, monthly payment plan (if applicable), and services provided throughout the RDCK.
12. The 50% discount for a person who qualifies for a Leisure Access Pass will be taken off of the first person price of the pass.
13. There will be no charge for pass-holders wanting to trade in their old Picture ID pass for a new pass to facilitate the convenience of the new pass with key chain pass.

The RDCK reserves the right to modify or incorporate new terms of use. Such additional terms or modifications will be effective immediately and posted in rdck.ca/recreation.

For more information

info@rdck.bc.ca | 250.352.6665 | 1.800.268.7325 (BC) | or visit rdck.ca

Payment/Refund terms:

1. This pass must be paid in full at time of purchase.
2. No refunds available for this pass type.

RDCK Code of Conduct:

The Regional District of Central Kootenay's community complexes are busy, client focused, multi activity, inclusive, and welcoming. To ensure the highest level of enjoyment for participants and visitors, the RDCK requests that all of our clients, from spectators to active users conduct themselves in a manner that creates a friendly and positive environment for recreational, sport and social activities in our facilities. Participation in all activities is a privilege and I will:

- act with courtesy and integrity while respecting the rights, welfare and dignity of others
- act in a safe and responsible manner
- treat all other participants or visitors, staff and facilities with respect.

If I engage in inappropriate behaviour, I may have my privileges revoked without a refund of my mem