



Fact Sheet

May 18, 2018

Know how to access important emergency information

Nelson, BC: The Regional District of Central Kootenay (RDCK) Emergency Operations Centre (EOC) is providing a list of important telephone numbers and websites where the public can get information relating to flooding and other emergencies.

To find out where to get sandbags and sand for personal use	<ul style="list-style-type: none"> RDCK website: www.rdck.ca/befloodprepared RDCK EOC public inquiry line: 250-352-7701 / 1-866-522-7701
To learn how to prepare for an evacuation	<ul style="list-style-type: none"> RDCK website: http://www.rdck.ca/EN/main/services/emergency-management/emergency-preparedness.html RDCK EOC public inquiry line: 250-352-7701 / 1-866-522-7701
If you cannot evacuate yourself and will need additional assistance	<ul style="list-style-type: none"> RDCK EOC public inquiry line: 250-352-7701 / 1-866-522-7701
To find out if you are currently under evacuation alert or evacuation order	<ul style="list-style-type: none"> RDCK website: http://www.rdck.ca/EN/main/services/emergency-management/evacuation-order-and-alert-page.html RDCK EOC public inquiry line: 250-352-7701 / 1-866-522-7701
To sign up for the RDCK Emergency Notification System (for notification of evacuation orders or orders to shelter in place)	<ul style="list-style-type: none"> Website: www.rdck.ca and select "Emergency Alerts" from the home page or https://rdckemergency.connectrocket.com
To learn how to prepare livestock and pets for potential evacuation	<ul style="list-style-type: none"> Province of BC website: https://www2.gov.bc.ca/gov/content/industry/agriculture-seafood/business-market-development/emergency-preparedness
For information about drinking water and public health	<ul style="list-style-type: none"> Interior Health website: https://www.interiorhealth.ca/Pages/default.aspx
For information about incidents affecting highways, including major incidents (closures, flooding, mudslides) as well as traffic and construction (single lane, wait times, etc.)	<ul style="list-style-type: none"> DriveBC website: www.drivebc.ca Tel: 1-800-550-4997
To report a problem on a highway	<ul style="list-style-type: none"> Ministry of Transportation & Infrastructure: http://www.drivebc.ca/rahp/index.html
To report potential floods, landslides or other natural hazards	<ul style="list-style-type: none"> Provincial 24-hour tel: 1-800-663-3456

To report downed power lines or other electrical hazards	<ul style="list-style-type: none"> FortisBC tel: 1-866-436-7847 or 911
To report a gas leak	<ul style="list-style-type: none"> FortisBC Emergency Line: 1-800-663-9911 or 911
For information about power outages	<ul style="list-style-type: none"> BCHydro website: http://www.bchydro.com/safety-outages.html BC Hydro tel: 1-800-224-9376
To get updated weather forecasts	<ul style="list-style-type: none"> Environment Canada: https://weather.gc.ca/mainmenu/weather_menu_e.html or local television and radio stations
For current Kootenay Lake levels	<ul style="list-style-type: none"> FortisBC web app: http://webapp.fortisbc.com/lakelevel/lakes.jsp
For information about BC wildfires	<ul style="list-style-type: none"> BC Wildfire Service website: https://www2.gov.bc.ca/gov/content/safety/wildfire-status Fire Information Line: 1-888-336-7378 Burn Registration Line: 1-888-797-1717
To report a wildfire	<ul style="list-style-type: none"> BC Wildfire reporting line: 1-800-663-5555 of *5555 on a cell
For the venting index for outdoor burning	<ul style="list-style-type: none"> BC Ministry of Environment website: http://www.env.gov.bc.ca/epd/epdpa/venting/venting.html
For fireban information	<p>South East Fire Centre website: https://www2.gov.bc.ca/gov/content/safety/wildfire-status/fire-bans-and-restrictions</p>
If you are interested in volunteering	<ul style="list-style-type: none"> RDCK Emergency Program Coordinator: 250-428-0299 Red Cross: https://tinyurl.com/rc-hero
Police, fire, ambulance	<ul style="list-style-type: none"> 911
General information about emergency preparedness	<ul style="list-style-type: none"> PreparedBC website: https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/preparedbc RDCK website: http://www.rdck.ca/EN/main/services/emergency-management/emergency-preparedness.html Public Safety Canada: https://www.publicsafety.gc.ca/cnt/mrgnc-mngmnt/mrgnc-prprdns/index-en.aspx

This list may be updated from time to time. The most current version will be posted on the RDCK website: <http://www.rdck.ca/EN/main/services/emergency-management/emergency-preparedness.html>

This information is provided as a service to RDCK residents and visitors. The RDCK cannot guarantee the accuracy or currency of information on external websites, and is not responsible for broken links or changes to phone numbers or links belonging to other agencies.

For further information, please contact:

EOC Information Officer

Regional District of Central Kootenay

Tel: 250-352-7701 | Cell: 250-354-3476

Email: eocinfo@rdck.bc.ca