



REGIONAL DISTRICT OF CENTRAL KOOTENAY

# Media Release

February 20, 2019

For immediate release

## Water meter installations in Balfour completed

---

Nelson, BC: The Regional District of Central Kootenay (RDCK) and Corix Water Products have completed the installation of water meters for customers on the Balfour Water System. This work is part of a larger upgrade project to improve water system infrastructure, and provide the Balfour community with an enhanced water system that emphasizes efficiency, dependability, and water conservation, and will help to ensure the sustainability of the system in future years.

“I would like to thank Balfour homeowners for taking the time to book their installations and participate in this important project,” said Ramona Faust, Director of RDCK Electoral Area E. “I am committed to this project because it means a better water system for Balfour. I am pleased to see that same commitment from members of the community.”

RDCK Water Services has begun to monitor water usage in the Balfour Water System. Once they have collected commercial, household and irrigation data, they will be able to start the process to develop metered rates, with metered billing to commence in 2020. Balfour water users will be consulted regarding metered rate setting, and can expect to receive a letter with more information about this process in March.

“In addition to the expected reduction in consumption, metering has already allowed us to find several leaks that were addressed immediately, and we’ll be contacting other residents who may have issues with unwanted water usage or leakage,” said Uli Wolf, General Manager of Environmental Services. “Thank you to all Balfour homeowners for working with us to ensure our infrastructure is maintained for many years to come.”

“The successful completion of the Balfour Water System Universal Metering Program wouldn't be possible without the cooperation from the community, the RDCK, and our partner, Diameter Services,” said Alex Hazenack, Corix Water Products Project Manager. “Corix would like to thank everyone for their cooperation while our installation teams safely installed new water meters throughout the community, and for helping to make the project a success.”

Universal water metering was initiated in 2018 as part of the Balfour Water System Upgrades Project. With universal metering in place, the water system will see improved demand-side management that will reduce the need to issue Stage 3 water conservation measures. In addition, research has shown that metering can reduce consumption by up to 25%. This reduced water consumption can extend the life of water system infrastructure, thereby reducing costs to users.

Residents with meters located inside their residences are reminded that they can now read their water meters. Visit [www.rdck.ca/balfourproject](http://www.rdck.ca/balfourproject) to learn more.

For more information about the Balfour upgrades project, including water metering, visit [www.rdck.ca/balfourproject](http://www.rdck.ca/balfourproject), or contact the Water Services department at 250-352-8171 during regular business hours (8:30am to 4:30pm). You can also send your questions by email to [WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca).

*Incorporated in 1965, the Regional District of Central Kootenay (RDCK) is a local government that serves 60,000 residents in 11 electoral areas and nine member municipalities. The RDCK provides more than 160 services, including community facilities, fire protection and emergency services, grants, planning and land use, regional parks, resource recovery and handling, transit, and much more. For more information about the RDCK, visit [www.rdck.ca](http://www.rdck.ca).*

-30-

**For further information, please contact:**

**Jason McDiarmid**

Manager of Utility Services  
Regional District of Central Kootenay  
Phone: (250) 352-8169  
Email: [jmcdiarmid@rdck.bc.ca](mailto:jmcdiarmid@rdck.bc.ca)

**For media enquiries:**

**Maria Hypponen**

Communications Coordinator  
Regional District of Central Kootenay  
Phone: (205) 352-1531  
Email: [mhypponen@rdck.bc.ca](mailto:mhypponen@rdck.bc.ca)