



CODE OF CONDUCT



CLIENT CONDUCT

Clients - From Spectators to Active Users

The Regional District of Central Kootenay's (RDCK) community complexes are busy, client focused, multi activity, inclusive, and welcoming. To ensure the highest level of enjoyment for participants and visitors, the RDCK requests that all of our clients, from spectators to active users conduct themselves in a manner that creates a friendly and positive environment for recreational, sport and social activities in our facilities. Participation in all activities is a privilege and I will:

- Act with courtesy and integrity while respecting the rights, welfare and dignity of others.
- Act in a safe and responsible manner.
- Treat all other participants or visitors, staff and facilities with respect.

If I engage in inappropriate behavior, I may have my privileges revoked without a refund of my membership.

Please advise the Customer Service Representative

That you have read the RDCK Code of Conduct and understand and accept its terms.

We thank you for patience with staff while we learn our new system.