

2024 Drinking Water Rates

\$1,228 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$412 Capital Reserve Fund Contribution

\$381 Average Ag Land Charges

\$1,640 Total water utility cost per year, a 6% increase from 2023



Meeting Provincial (i.e. Interior Health) and Federal Drinking Water Regulations

Meter reading, water conservation education programs, public information, and customer communications

Billing, grant applications, water licencing, bylaw amendments, public consultation, capital project planning, new development/ water service requests

Water treatment operations and maintenance, testing and monitoring, distribution system maintenance, service repair and installations, cross connection control

Financial planning, asset replacement projects, infrastructure records tracking and maintenance.

Notifications Service

The Regional District is using Voyent Alert! Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting rdck.ca/water and clicking on the link provided, or installing the Mobile App Voyent Alert! from the App Store or Google Play.

If you are signed up for Voyent please ensure your location is set to within the water system you wish to receive notifications for.

For assistance in signing up, please call 1.833.223.2662.

Contact Us

For billing inquiries:

250.352.1584 or 1.833.223.2662

WaterFinance@rdck.bc.ca

For water system emergencies 24/7:

250.352.1504

General RDCK water system inquiries:

1.800.268.7325 (ext. 8161) or 250.352.8161

WaterContact@rdck.bc.ca

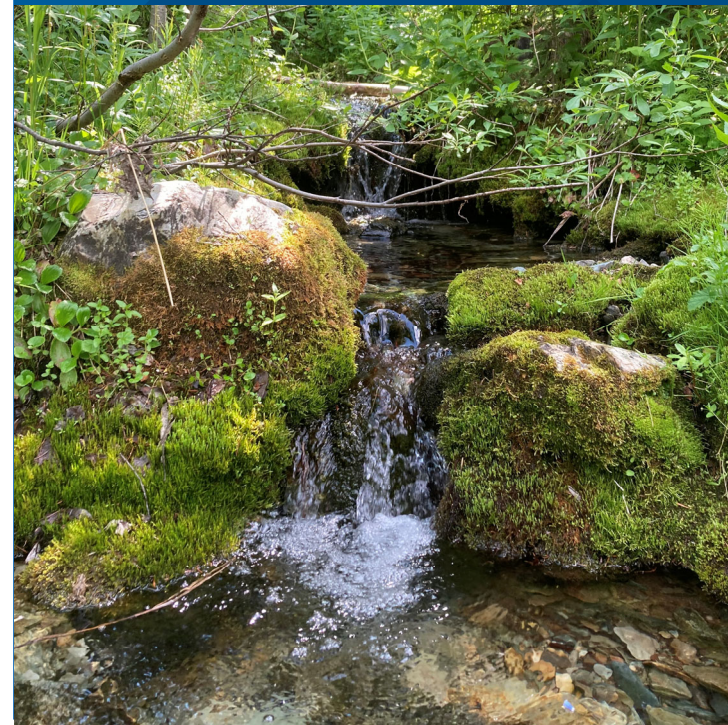
For current water advisories, water conservation tips, the RDCK water bylaw and more: www.rdck.ca/water



rdck.ca

Phone: 250.352.6665 | Email: info@rdck.ca

Toll Free: 1.800.268.7325 (BC)



2024 Water System Information Erickson



rdck.ca

What it takes to deliver safe drinking water to your tap



Arrow Creek

System News

Your operators were busy in 2023! Over 500 ft of old water lines and a wooden valve/pit were replaced. Four properties were re-serviced and one service was relocated. Two new services were installed. One meter in a pit was installed. Several broken gate valves were replaced and an abandoned standpipe was decommissioned. The number and size of meters required for Phase 1 metering has been determined.

Future Planned Upgrades

- Filtration feasibility study
- Water main replacement on Erickson Road
- Intake erosion protection
- UV replacement
- Heating and energy upgrades to Water Treatment Plant
- Phase 1 of metering project

About Your Water System

The Erickson water system crosses the boundary of RDCK Electoral Areas B and C. The system services approximately 656 active connections in Erickson, and also supplies the Town of Creston from the Arrow Creek Water Treatment Plant. The system was first developed in 1929 and was converted to a RDCK service in 2003. An Asset Management Plan is complete and being updated annually.

Total volume consumed in 2023 was 1,140,803 m³

Water Events

The following water quality events occurred in 2023:

- A Precautionary Boil Water Notice was issued on May 3 due to a water main repair and rescinded on May 9.
- A precautionary Boil Water Notice was issued on Sept 19 for infrastructure maintenance and rescinded on Sept 26.
- A precautionary Boil Water Notice was issued on Oct 5 for infrastructure maintenance and rescinded on Oct 16.
- Water Quality Advisory was issued on Dec 7 due to below target Chlorine levels and rescinded on Dec 12.

Water Quality Testing

Water quality within RDCK systems adheres to the high standards set by the BC Ministry of Health and Health Canada. Water tests are performed bimonthly to ensure RDCK water quality meets those high standards.

Water quality is good



Your water conservation efforts, such as xeriscaping, help prevent water shortages!

Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing