

# 2023 DRINKING WATER RATES

\$737 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$495 Parcel Tax

**\$1,232 Total water utility cost per year,**  
a 1.1% increase from 2022



**HOW DOES THE COST OF WATER  
COMPARE TO MONTHLY EXPENSES**

## Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting [rdck.ca/water](http://rdck.ca/water) and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up,  
please call 1.833.223.2662.

## Contact Us

### For billing inquiries:

250.428.2612 or 1.833.223.2662

[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

### For water system emergencies 24/7:

250.254.1685

### General RDCK water system inquiries:

1.800.268.7325 ext. 8161 OR 250.352.8161

[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

For current water advisories, water conservation tips, the RDCK water bylaw and more:

[www.rdck.ca/water](http://www.rdck.ca/water)



**rdck.ca**

Phone: 250.352.6665 | Email: [info@rdck.ca](mailto:info@rdck.ca)

Toll Free: 1.800.268.7325 (BC)

# 2023 Water System Information Sanca



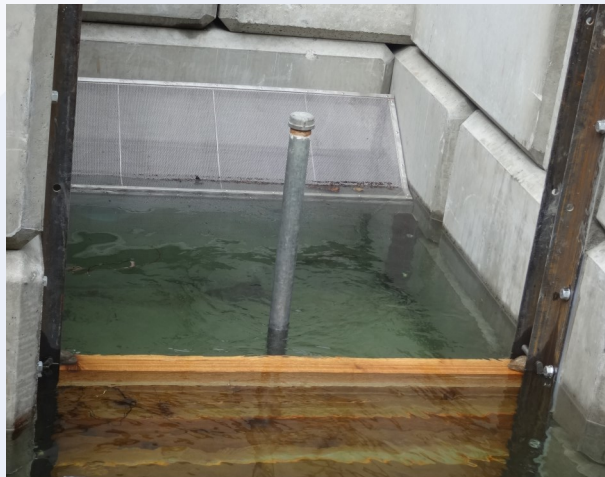
**rdck.ca**



Sanca Creek intake

## System News

*The RDCK and Interior Health recommend that all customers drink boiled water or a safe alternative until further notice. Water intended for drinking, washing fruits and vegetables, making beverages or ice, or brushing teeth should be boiled for one minute. Boiled water should then be refrigerated in a clean, covered container. Customers could also choose to use bottled or distilled water.*



Close up of Sanca Creek intake

## About Your Water System

The Sanca water system is located in the community of Sanca, approximately half way between Creston and Crawford Bay, on the east shore of Kootenay Lake. It is within the RDCK Electoral Area A and services 28 active connections. The system became an RDCK service in 1979.

Source water is derived from Sanca Creek, which is susceptible to contamination by environmental influences. The watershed is known to have persistent slope stability issues and seasonal fluctuations in turbidity (suspended sediment).

No treatment is implemented for the Sanca water system, and the water is considered unsafe to ingest. Micro-organisms that cause gastro-enteric diseases in humans such as Campylobacter, Salmonella, and Giardia are known to be transmitted through drinking water has been contaminated with the feces of domestic animals and wildlife. Thus, the system remains on a long term boil water notice.

**Long Term Boil Water Notice**



*Your water conservation efforts help prevent water shortages! Watering using drip irrigation, a watering can or hand held hose also eliminates wasteful over-spray.*

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

### Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing