

# 2023 Drinking Water Rates

\$609 Single Family Dwelling (including mobile and manufactured homes not in a mobile home park)

\$458 Parcel Tax

**\$1,067 Total water utility cost per year, a 12.1% increase from 2022**



**What it takes to deliver safe drinking water to your tap**

## Notifications Service

The Regional District is using “Voyent Alert!” Service for both water system and emergency related notifications. Sign up for FREE to receive important information on your water system via text, email, or phone call by visiting [rdck.ca/water](http://rdck.ca/water) and clicking on the link provided, or installing the Mobile App “Voyent Alert!” from the App Store or Google Play.

For assistance in signing up, please call 1.833.223.2662.

## Contact Us

### For billing inquiries:

250.428.2612 or 1.833.223.2662  
[WaterFinance@rdck.bc.ca](mailto:WaterFinance@rdck.bc.ca)

**For water system emergencies 24/7:**  
250.254.1685

**General RDCK water system inquiries:**  
1.800.268.7325 ext. 8161 OR 250.352.8161  
[WaterContact@rdck.bc.ca](mailto:WaterContact@rdck.bc.ca)

**For current water advisories, water conservation tips, the RDCK water bylaw and more:** [www.rdck.ca/water](http://www.rdck.ca/water)



**rdck.ca**

Phone: 250.352.6665 | Email: [info@rdck.ca](mailto:info@rdck.ca)  
Toll Free: 1.800.268.7325 (BC)



# 2023 Water System Information Lister



**rdck.ca**



*Creston Valley farmland, 2022*

## System News

The Lister Water System received a few upgrades in 2022 including a water main extension on Lloyd Rd and a new gate service valve and stand on Crestview Rd. There was also a water main break on 14th St and Lister road which was quickly repaired by our operations team.

## Future Planned Upgrades

- Back-up power generator procurement in 2023.
- Water main replacement along Crestview Road in 2023/2024.

## Water Events

The following water quality events occurred in 2022:

- Boil Water Notice issued on Jan 19, 2022 due to risk of depressurization. Rescinded on Jan 20, 2022 as depressurization did not occur and notice was not necessary.

## About Your Water System

The Lister water system is located within the RDCK Electoral Area B in the community of Lister, southeast of Creston. The water system services 196 active connections, and was converted to a RDCK service on 1982. Originally a surface water sources from Lister Creek, the RDCK connected the system to a new groundwater well source in 2012 to reduce the risks of source contamination by wildlife and environmental sources.

The RDCK implemented chlorine disinfection in 2014 which enabled Interior Health to lift the Boil Water Notice that had been in place since 2012.



*Lister reservoir*

**Water quality is good**



*Your water conservation efforts help prevent water shortages! Watering using drip irrigation, a watering can or hand held hose eliminates overspray.*

## Water Conservation

Water conservation helps to protect and preserve our drinking water sources and ensure they are sustainable into the future. By lowering water demand, communities can mitigate the cost of water system operations and maintenance, and extend the life of their existing infrastructure.

From June 1 to September 30, Stage 1 measures go into effect every year regardless of seasonal weather patterns. The RDCK may, upon notification, impose further water conservation measures (Stages 2-4) as necessary.

## Ways to reduce your water use

- Drip irrigation
- Rain harvesting
- Grass alternatives/Xeriscaping
- Low-flow shower heads
- Dual-flush toilets
- Front load wash machines
- Water wise tooth brushing/hand washing